

Aoibhneas is a Domestic Abuse Support Agency working with Women and Children who are or have been affected by domestic abuse.

Aoibhneas provides a complete continuum of care within a service of excellence. A complete continuum of care arrangement provides for the access of women and children to supports at earliest intervention through provision of prevention and awareness raising programmes, community-based support, refuge accommodation, transitional accommodation and post refuge/ transitional support.

## Vacancy – Night Support Worker

Job Title:	Night Support Worker
Location:	Aoibhneas CLG
Salary:	HSE 2021 Scale €29,562 - €38,100 (pro rata)
Contract:	Permanent Part time post (alternate three nights (11pm-7am on/ off)

### Summary:

Aoibhneas is seeking a Night Support Worker to join our Night Support Team to ensure the safety and security of Women and Children resident in Aoibhneas Women and Children's Refuge and to represent the work and ethos of our organisation.

# **Duties & Responsibilities**

# **Client Services**

- Provide safety and security in a lone working capacity to Women and Children resident in Aoibhneas Women and Children's Refuge at night, weekends and bank holidays.
- Ensure all safety and security protocols are observed and enforced.
- To ensure the provision of emotional and practical supports to all residents in Aoibhneas.
- To operate the 24-Hour Refuge Helpline.
- To provide emergency accommodation to Women and Children fleeing Domestic Violence.

## Administration



- Maintain accurate and up to date records of all case files.
- Liaise with and inform the Manager, on a regular basis, of issues arising from work.

#### Other

- Work under the direction and guidance of the Direct Lead or other Designated Officer to ensure the highest possible level of care is maintained at all times.
- Perform such duties appropriate to the post, which may be assigned by the Direct Lead or other Designated Officer.
- Ensure standards are maintained and adhered to in line with policy, procedure and legislation.
- Access the designated person on call when required in line with policy and Children's First legislation.
- Participate in relevant training and development courses.
- Participate in the provision of services as part of the Refuge team.
- Engage in supervision sessions on a regular basis.

### **Person Requirements**

**Essential** 

- A minimum of 1 year's relevant work experience working in a social care setting
- Knowledge and understanding of domestic violence and issues affecting women and children experiencing domestic violence.
- Flexibility/Adaptability
- Integrity
- Dependability
- Concern for others
- Independence
- Stress tolerance
- Cooperation
- Initiative
- Self-Control
- Ability to deal effectively with conflict.

Any interested applicants should forward their CV and a short covering letter stating their suitability for the role. Please email <u>recruitment@aoibhneas.org</u> by 5 pm on Monday 11<sup>th</sup> November, 2024. Interviews will take place on Friday 15<sup>th</sup> November, 2024. Virtual meetings will be facilitated.

All offers of employment with Aoibhneas are subject to Garda Vetting. Aoibhneas is an equal opportunities employer.