



Aoibhneas is a Domestic Abuse Support Agency working with Women and Children who are or have been affected by domestic abuse.

Aoibhneas provides a complete continuum of care within a service of excellence. A complete continuum of care arrangement provides for the access of women and children to supports at earliest intervention through provision of prevention and awareness raising programmes, community-based support, refuge accommodation, transitional accommodation and post refuge/ transitional support.

Vacancy – Community & Outreach Worker

Summary:

Aoibhneas is seeking a Community & Outreach Worker to join our expanding team to provide an outreach service focused on enabling women experiencing domestic abuse access the necessary supports required to remain safely in their own home as well as post-refuge service to women who return home or relocate.

Duties and Responsibilities

Outreach Support Services

- Provide practical and emotional support to women who are experiencing or have experienced domestic violence at a suitable and safe location.
- Assist and support women to remain in their homes where possible.
- Facilitate support clinics.
- Set up and facilitate women's support groups.
- Operate an outreach telephone helpline.
- Engage in supervision sessions on a regular basis.
- Attend child protection case conferences and case conference reviews.
- Represent the work and ethos of Aoibhneas within the community.
- Create community awareness and provide training on the issue of domestic violence.

Information, Advice and Advocacy Services

Clients

- Advise and assist women on legal, housing, social welfare, rights and entitlements.
- Provide information, advocacy and referrals to appropriate services.
- Discuss all the options available and advise women on how to access the relevant services.
- Provide a court accompaniment and preparation service.
- Attend court hearings and give evidence as required.

Community

- Provide training in the form of discussions, lectures, talks and workshops to women's group, schools, statutory and non-statutory agencies.
- Create community awareness regarding the issue of domestic violence and best practices in combating it.

Linkages

- Develop referral links for women with local support services and networks.
- Develop links with local service providers, gardai, schools, women's groups etc.
- Attend and represent Aoibhneas at committees tasked to provide a community response to domestic violence.

Administration

- Liaise with and inform the Manager, on a regular basis, of issues arising from work with individual cases.
- Maintain accurate and up to date records of all case files.
- Prepare and compile departmental statistics.

Other

- Participate in relevant training and development courses.
- Participate in the provision of services as part of the Refuge team.
- Perform such duties appropriate to the post, which may be assigned by the CEO or other Designated Officer.

Person Requirements

Essential

- Third Level Qualification at degree level in social science, social care or related field
- A minimum of 3 years relevant work experience working in a social care setting
- Experience of key-working clients or individual case-work.
- Excellent knowledge and understanding of domestic violence and issues affecting women and children experiencing domestic violence.
- Excellent facilitation, training and communication skills
- Full driving License

Desirable Criteria

- Flexibility/Adaptability
- Integrity
- Dependability
- Concern for others
- Independence
- Stress tolerance
- Initiative
- Self-Control
- Understanding of Child Protection
- Experience of inter-agency working

Role Requirements

Flexible to locations due to nature of service and working hours cover 5 days per week between 9.am and 6pm potentially.

Terms & Conditions

- Salary Scale €33,130 - €47,061.
- Full-time post 39-hour week (inclusive of lunch hour).
- Permanent Contract.
- Employer Pension Contribution of 5%.
- Annual leave 22 days inclusive of 2 wellbeing days with incremental days in line with service.
- Access to External Supervision and Employee Assistance Programme.

A Panel may be formed out of this recruitment process.

Any interested applicants should forward their CV and a short covering letter stating their suitability for the role.

Please email admin@aoibhneas.org by Friday 31st March, 2023 by 5 pm for the attention of

Cristina Santamaría,
Head of Services
Aoibhneas CLG.
PO Box 5504
Dublin 17
Tel. 01 867 0805

All offers of employment with Aoibhneas are subject to Garda Vetting. Aoibhneas is an equal opportunities employer.